



Refund Policy

The following applies to all players.

Registration

KUSC members can register online, or create a new account to register if they do not yet have an account, under the Members tab on the home page.

Payment of Registration Fees – House League

- Full payment for registration may be made online during the online registration process
- Payment made in person must accompany the registration form **ONLY** if the player was not registered online
- Payment made in person must be cash or cheque
 - Cheques should be made out to Kingston United Soccer Club, or KUSC
- Every player is responsible for their own registration and payment of fees

Payment of Registration Fees – Competitive

- Full payment of registration fees can be made online during the online registration process
- Payment can be made in person to the team's Head Coach but must accompany the registration form **ONLY** if the player was not registered online
- Payment to the Head Coach must be by cheque
 - Cheques should be made out to Kingston United Soccer Club, or KUSC
- Full payment must be received no later than April 15th

Please take the time to familiarize yourself with our refund policies.

All refunds are:

- Subject to a \$30 administration fee
- The competitive tryout fee is non-refundable
- The competitive commitment fee is non-refundable
- Must be made in writing, be email, or online by June 30th, and clearly indicate the reason for withdrawal
- Do not ask a coach or other volunteer to pass on verbal requests as they will not be accepted
- Refund requests made over the phone or through voicemail will not be accepted
- Refunds will only be issued once uniforms and equipment are returned to the club
- Refund cheques will be issued on the 15th of every month, beginning on June 15th

Full Refunds (less the \$30 administration fee)

- Will be processed for requests made prior to May 15th

- Where a player trying out for a competitive team is not selected and KUSC is unable to provide a suitable alternative within the recreational program
- Where a player trying out for a competitive team is not selected for a specific team and player decides to leave KUSC immediately after tryouts
- Where a developmental or recreational player identifies a specific geographic site and KUSC cannot accommodate the request

Partial refunds (less the \$30 administration fee)

- Will be processed for requests made between May 15th and June 30th
- Where a player suffers a season ending injury, attested to by the attending physician prior to July 1st, the refund will be prorated by the number of games up to the time of the injury, less any fees paid to leagues or governing bodies

Refunds will NOT be processed under the following conditions:

- Written requests received after June 30th
- Competitive players withdrawing after they have been offered and have accepted a team assignment, NO EXCEPTIONS
- Where a player transfers to another club after KUSC has registered them with the governing soccer organizations, NO EXCEPTIONS
- Where a player has been disciplined by one of the governing soccer organizations or the club, or has outstanding debts to the club

All other refund requests will be assessed on merit Outstanding Fines

A player WILL NOT be registered for their respective league if outstanding fines or fees are not addressed.